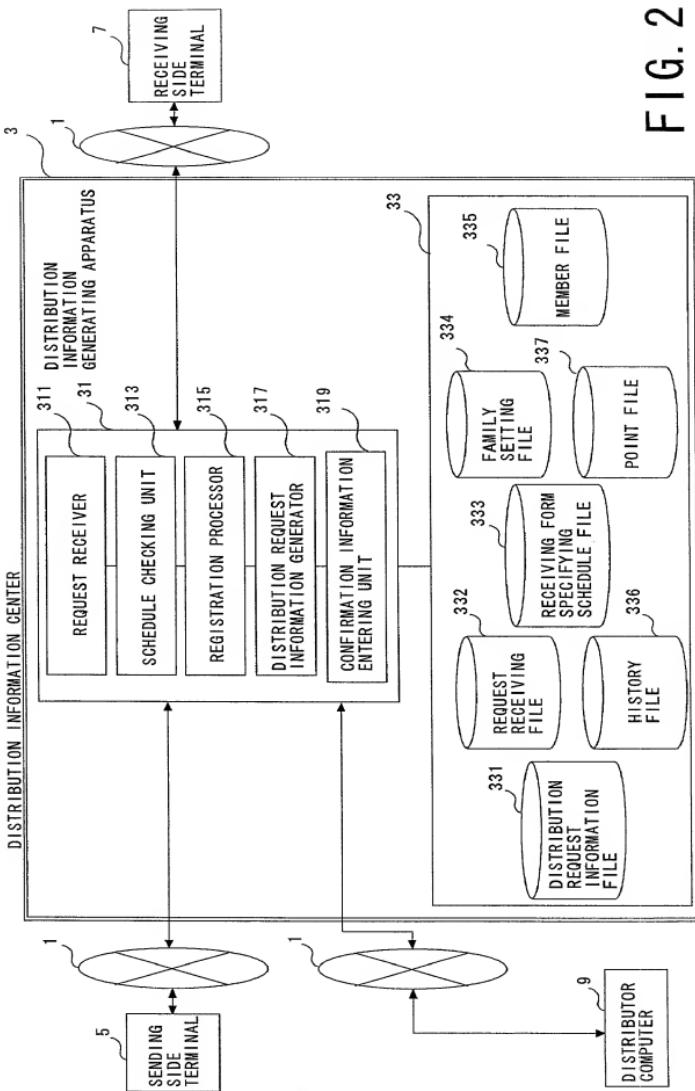


FIG. 1

FIG. 2



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(a) MEMBER BASIC INFORMATION

MEMBER NO.	NAME	GENDER	BIRTH DAY	ZIP CODE	ADDRESS	TEL NUMBER	FAX	E-MAIL ADDRESS 1	E-MAIL ADDRESS 2	HOUSEHOLDER MEMBER NO.
1 aaa	SHIRO TAKANA	1	1955/06/23	030-0121	M DORI, AMORI-SHI AMORI-KEN	017-	017-	transit@asaa.com		
2 bbb	ICHIRO YAMAMOTO	1	1956/01/02	100-2345	CHUO KATSUSHIKA-KU TOKYO	03-	03-	Yamaiti@bbb.co.jp		
3 xxx	SEIJI GONDO	1	1942/11/20	030-0165	FURUKAWA AMORI-SHI AMORI-KEN	017-	017-	sonso@xxx.id.jp		

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(b) FORWARDING PLACE INFORMATION

PAYMENT INFORMATION			ADDRESS CHANGE INFORMATION			
PAYMENT METHOD	CREDIT NUMBER	ACCOUNT NUMBER	PAYMENT DATE	• DATE OF CHANGE	ZIP CODE	KEEPING PLACE
1 1	123456789012345					
2 3		010-23-056789	15			
3 3		012-335-23123	10		20011223	100-3355 OHTAKU TOKYO OHIMACHI CENTER

(c) RECEIVING SCHEDULE INFORMATION

FORWARDING PLACE INFORMATION			RECEIVING SCHEDULE INFORMATION			
ZIP CODE	ADDRESS	NAME	TELEPHONE NUMBER	SELECTION OF PATTERN	KEEPING PLACE	DENIAL MEMBER NO. MESSAGE
1 030-0195	AMORI-SHI AMORI-KEN	TANAKA INDUSTRIAL		4	DISTRIBUTION HOUSING CENTER	XXX BECAUSE OF ELECTION
2 235-2000	YOKOHAMA-SHI KANAGAWA-KEN	YOSHIO HANADA	045-755-7451	2	KATSUSHIKA CENTER	
3 030-0155	AMORI-SHI AMORI-KEN	GANDOH ELECTION FIRM		1	AMORI BRANCH	

FIG. 3

26

27

28

MEMBER BASIC INFORMATION		MEMBER INFORMATION ENTRY	
33		34	
NUMBER		PAYMENT INFORMATION	
NUMBER NO.	aaa	● CREDIT CARD	
NAME	SHIRO TANAKA	CREDIT NUMBER	1234567890123456
GENDER	1 (1:MALE, 2:FEMALE)	○ CONVENIENCE STORE PAYMENT	
BIRTHDAY	DD MM YYYY 23 06 1956	BANK ACCOUNT	ACCOUNT NO.
ZIP CODE	030-0121	○ CHARGING	
CHANGE OF ADDRESS			
ADDRESS	7-3 MIDORI AOIMORI-SHI AOIMORI-KEN	DATE OF CHANGE	_____
TEL NO.	017-723-1234	ZIP CODE	_____
FAX NO.	017-723-1235	ADDRESS	_____
E-MAIL ADDRESS 1	tanaiti@aa.a.com	KEEPING PLACE	_____
E-MAIL ADDRESS 2	tanaiti@con.ne.jp	35	
E-MAIL ADDRESS 3		36	
SCHEDULE INFORMATION			
35		351	
SCHEDULE SETTING		352	
SELECTION OF RECEIVING PATTERN			
OF FOR HOUSEHOLD (ALL DAY AVAILABLE)			
OF FOR DOUBLE-INCOME FAMILY (AVAILABLE DURING NIGHT)			
OF FOR SINGLE (ALL DAY KEEPING)			
● MY TEMPLETE			
353			
MY-TEMPLETE SETTING			
354		355	
KEEPING PLACE		DISTRIBUTION HOUSING CENTER	
FORWARDING PLACE INFORMATION			
FORWARDING PLACE SETTING			
38		39	
RECEIVING DENIAL SETTING		REGISTER	
37		36	
FAMILY SETTING		35	

FIG. 4

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
OCT. 1(MON)	AVAILABLE	AVAILABLE	AVAILABLE
OCT. 2(TUE)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE
OCT. 3(WED)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE
OCT. 4(THU)	AVAILABLE	AVAILABLE	NOT AVAILABLE
OCT. 5(FRI)	AVAILABLE	AVAILABLE	AVAILABLE
OCT. 6(SAT)	KEEPING	KEEPING	KEEPING
OCT. 7(SUN)	NOT FIXED	NOT FIXED	NOT FIXED
OCT. 8(MON)	FORWARD	FORWARD	FORWARD
OCT. 9(TUE)	NOT FIXED	NOT FIXED	NOT FIXED
OCT. 10(WED)	NOT FIXED	NOT FIXED	NOT FIXED
OCT. 11(THU)	NOT FIXED	NOT FIXED	NOT FIXED

FIG. 5

MEMBER	DATE	TIME ZONE	RECEIVING PATTERN	DELIVERY PLAN	...
aaa	20011001	1	1		
aaa	20011001	2	1		
aaa	20011001	3	1		
aaa	20011002	1	2		
aaa	20011002	2	2		
aaa	20011006	1	4		
aaa	20011006	2	4		
aaa	20011006	3	4		
aaa	20011007	1	5		
aaa	20011007	2	5		
aaa	20011007	3	5		
aaa	20011008	1	3		
aaa	20011008	2	3		
aaa	20011008	3	3		
aaa	20011009	1	5		
aaa	20011009	2	5		

FIG. 6

SCHEDULE REGISTRATION/CHECKING																
DATE & DAY OF WEEK	DELIVERY	MORNING	DELIVER	AFTERNOON	DELIVERY NIGHT											
						71	72	73	74	75	76	77	78	79	80	81
1 (SUN)	AVAILABLE	▽		AVAILABLE	▽											
2 (MON)	AVAILABLE	▽		AVAILABLE	▽											
3 (TUE)	AVAILABLE	▽		AVAILABLE	▽											
4 (WED)	AVAILABLE	▽		NOT AVAILABLE	▽											
5 (THU)	AVAILABLE	▽		AVAILABLE	△											
6 (FRI)	AVAILABLE	▽		NOT AVAILABLE	KEEP AND FORWARD											
7 (SAT)	○	AVAILABLE	▽		NOT FILED	▽										
8 (SUN)	AVAILABLE	▽														
9 (MON)	AVAILABLE	▽		AVAILABLE	▽											
10 (TUE)	AVAILABLE	▽		AVAILABLE	▽											
11 (WED)	AVAILABLE	▽		AVAILABLE	▽											
12 (THU)	AVAILABLE	▽		AVAILABLE	▽											

REGISTER

FIG. 7

FIG. 8a

◆ SCHEDULE SETTING		◆ SCHEDULE SETTING	
MEMBER NO. 1234567890		MEMBER NO. 1234567890	
APR 1	82	APR 1	83
AM	YES CNO	AM	YES CNO
PM	YES CNO	PM	YES CNO
NIGHT	YES CNO	NIGHT	YES CNO
APR 2		APR 2	
AM	YES @NO	AM	NOT AVAILABLE
PM	YES @NO	PM	NOT AVAILABLE
NIGHT	YES CNO	NIGHT	NOT AVAILABLE
APR 3		APR 3	
AM	YES @NO	AM	NOT AVAILABLE
PM	YES @NO	PM	NOT AVAILABLE
NIGHT	YES CNO	NIGHT	NOT AVAILABLE
APR 4		APR 4	
AM	YES @NO	AM	NOT AVAILABLE
PM	YES @NO	PM	NOT AVAILABLE
NIGHT	YES CNO	NIGHT	NOT AVAILABLE
APR 5		APR 5	
AM	YES @NO	AM	NOT AVAILABLE
PM	YES @NO	PM	NOT AVAILABLE
NIGHT	YES CNO	NIGHT	NOT AVAILABLE
APR 6		APR 6	
AM	YES @NO	AM	NOT AVAILABLE
PM	YES @NO	PM	NOT AVAILABLE
NIGHT	YES CNO	NIGHT	NOT AVAILABLE
PREV WEEK	84	NEXT WEEK	85
PREV WEEK ~ NEXT WEEK		86	
CHECK			

FIG. 8b

◆ SCHEDULE SETTING		◆ SCHEDULE SETTING	
MEMBER NO. 1234567890		MEMBER NO. 1234567890	
APR 1	87	APR 1	88
AM	AVAILABLE	AM	AVAILABLE
PM	AVAILABLE	PM	AVAILABLE
NIGHT	AVAILABLE	NIGHT	AVAILABLE
APR 2		APR 2	
AM	NOT AVAILABLE	AM	NOT AVAILABLE
PM	NOT AVAILABLE	PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE	NIGHT	NOT AVAILABLE
APR 3		APR 3	
AM	NOT AVAILABLE	AM	NOT AVAILABLE
PM	NOT AVAILABLE	PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE	NIGHT	NOT AVAILABLE
APR 4		APR 4	
AM	NOT AVAILABLE	AM	NOT AVAILABLE
PM	NOT AVAILABLE	PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE	NIGHT	NOT AVAILABLE
APR 5		APR 5	
AM	NOT AVAILABLE	AM	NOT AVAILABLE
PM	NOT AVAILABLE	PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE	NIGHT	NOT AVAILABLE
APR 6		APR 6	
AM	NOT AVAILABLE	AM	NOT AVAILABLE
PM	NOT AVAILABLE	PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE	NIGHT	NOT AVAILABLE
PREV WEEK	89	NEXT WEEK	90
PREV WEEK ~		NEXT WEEK	
CHECK			

FIG. 8c

◆ SCHEDULE SETTING	
MEMBER NO. 1234567890	
APR 1	82
AM	AVAILABLE
PM	AVAILABLE
NIGHT	AVAILABLE
APR 2	
AM	NOT AVAILABLE
PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE
APR 3	
AM	NOT AVAILABLE
PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE
APR 4	
AM	NOT AVAILABLE
PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE
APR 5	
AM	NOT AVAILABLE
PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE
APR 6	
AM	NOT AVAILABLE
PM	NOT AVAILABLE
NIGHT	NOT AVAILABLE
PREV WEEK	84
NEXT WEEK	85
PREV WEEK ~ NEXT WEEK	
CHECK	

FIG. 9a

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
ALL DAY AVAILABLE	AVAILABLE	AVAILABLE	AVAILABLE

FIG. 9b

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
ONLY NIGHT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE	AVAILABLE

FIG. 9c

	TIME ZONE		
	MORNING	AFTERNOON	NIGHT
ALL DAY KEEPING	KEEPING	KEEPING	KEEPING

FIG. 10

MY TEMPLATE SETTING SCREEN		
ONE DAY SETTING		
● ONE WEEK SETTING		
MORNING	AFTERNOON	NIGHT
101 AVAILABLE	102 AVAILABLE	103 AVAILABLE
MON	NOT AVAILABLE	NOT AVAILABLE
104 TUE	NOT AVAILABLE	NOT AVAILABLE
105 WED	NOT AVAILABLE	NOT AVAILABLE
106 THU	NOT AVAILABLE	NOT AVAILABLE
107 FRI	NOT AVAILABLE	NOT AVAILABLE
SAT	AVAILABLE	KEEPING FORWARD
SUN	KEEPING	KEEPING

108
REGISTER

RECEIVING DENIAL SETTING SCREEN

MEMBER NO.	NAME	DENIAL SENTENCE	
XXX	SEIJI GONDOK	BECAUSE IT IS UNDER THE ELECTORAL PERIOD	△
			▽

111 112 113

114

REGISTER

FIG. 11

FAMILY SETTING SCREEN

NAME	MEMBER NUMBER	
1 MASAKO TANAKA	aaa2	△
2 TAKUAYA TANAKA	aaa3	▽
3 TOSHIKAZU TANAKA	aaa6	
4 SAIKO TANAKA	aaa4	
5 NORIHIKO KIMURA	aaa5	▽

121 122 123

124

REGISTER

FIG. 12

131

133

		MEMBER FAMILY INFORMATION		
MEMBER NO.	BRANCH NO.	NAME	...	
1	aaa	1	MASAKO TANAKA	
2	aaa	2	TAKUYA TANAKA	
3	aaa	3	TOSHIKAZU TANAKA	
4	aaa	4	SAIKO TANAKA	
5	aaa	5	NORIHISA KIMURA	

FIG. 13

MEMBER FILE

MEMBER NUMBER	HOUSEHOLDER MEMBER NO.	
aaa		← HOUSEHOLDER
ggg	aaa	← FAMILY OF aaa
rrr	aaa	

REGISTER EACH SCHEDULE

FIG. 14

FIG. 15

151 MEMBER INFORMATION ENTRY	
MEMBER BASIC INFORMATION	
MEMBER NO.	aaa
HOUSEHOLDER MEMBER NO.	_____
GENDER	<input checked="" type="radio"/> 1 (1:MALE, 2: FEMALE)
BIRTHDAY	DD MM YYYY 23 06 1955
ZIP CODE	030-0121
ADDRESS	7-3 MIDORI AOMORI-SHI AOMORI-KEN
TEL. NO.	017-723-1234
FAX NO.	017-723-1235
E-MAIL ADDRESS 1	tanaiti@aaa.com
E-MAIL ADDRESS 2	tanaiti@scn.ne.jp
E-MAIL ADDRESS 3	_____
PAYMENT INFORMATION	
<input checked="" type="radio"/> CREDIT CARD CREDIT NUMBER <u>1234567890123456</u>	
<input type="radio"/> CONVENIENCE STORE PAYMENT <input type="radio"/> BANK ACCOUNT CHARGING ACCOUNT NO. _____	
CHANGE OF ADDRESS	
DATE OF CHANGE	_____
ZIP CODE	_____
ADDRESS	_____
KEEPING PLACE	_____
SCHEDULE INFORMATION	
SELECTION OF RECEIVING PATTERN <input type="radio"/> FOR HOUSEWIFE (ALL DAY AVAILABLE) <input type="radio"/> FOR DOUBLE INCOME FAMILY (AVAILABLE DURING NIGHT) <input checked="" type="radio"/> FOR SINGLE (ALL DAY KEEPING) ● MY TEMPLATE	
SCHEDULE SETTING	
<input type="radio"/> MY-TEMPLATE SETTING KEEPING PLACE DISTRIBUTION HOUSING CENTER	
FORWARDING PLACE INFORMATION	
FORWARDING PLACE SETTING	
RECEIVING DENIAL SETTING	
REGISTER	

(a) 161 162a 162 162b 162c 162d 162e 162f

RECEIVING NO.	REQUEST INFORMATION					RECEIVER INFORMATION					DESIRED DELIVERY DATE AND TIME					PACKAGE INFORMATION		FAMILY MEMBER RECEIVING
	REQUESTED INFORMATION DATE	MEMBER NO.	NAME	ADDRESS	TEL	MEMBER NO.	NAME	ADDRESS	TEL	MAIL	FROM	TO	TIME ZONE	AMOUNT	REMARKS	•		
1 0109250012 20010925	aaa	TANAKA	ANIORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	2001/09/25 00:00:00	2001/09/25 00:00:00	AM	3	COOL				
2 0109250013 20010925	aaa	TANAKA	ANIORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	2001/09/25 00:00:00	2001/09/25 00:00:00	AM	3	COOL				
3 0109250014 20010925	aaa	TANAKA	ANIORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	2001/09/25 00:00:00	2001/09/25 00:00:00	AM	3	COOL				
4 0109250015 20010925	aaa	TANAKA	ANIORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	2001/09/25 00:00:00	2001/09/25 00:00:00	AM	3	COOL				
5 0109250016 20010925	aaa	TANAKA	ANIORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	2001/09/25 00:00:00	2001/09/25 00:00:00	AM	3	COOL				
6 0109250017 20010925	aaa	TANAKA	ANIORI	017-	bbb	YAMAMOTO	TOKYO	03-	yama	2001/09/25 00:00:00	2001/09/25 00:00:00	AM	3	COOL				

(b) 163a 163b 163c 163d 163e 163f

NORMAL DELIVERY FLAG	NOT AVAILABLE FLAG	FORWARD FLAG	KEEPING FORWARD FLAG	NOT FIXED FLAG	DELIVERY SCHEDULE/ FORWARDING PLACE				KEEPING		•	
					DATE	TIME	ZONE	NAME	ADDRESS	TEL	PLACE	
1	1				2001/09/25	00:00:00	AM					
2	1				2001/09/25	00:00:00	AM					
3		1										
4			1		2001/09/25	00:00:00	AM	YOSHIO HANADA	KANAGAWA-KEN	045-	KATSUSHIKA CENTER	
5				1	2001/09/25	00:00:00	AM					
6												

FIG. 16

SHIPMENT REQUEST INFORMATION		SHIPMENT REQUEST	
171		172	
MEMBER NO.	12345678	MEMBER NO.	22334455
● COLLECTION		NAME	
COLLECTING DATE	DD MM YYYY 05 04 2001	ADDRESS	2-4-5, OHOKA, MITO-SHI, TOCHIGI-KEN
TIME	13:00	TEL. NO.	052-123-4466
COLLECTING PLACE	HOME	E-MAIL ADDRESS	hitachi@ohiweb.co.jp
BRINGING DATE	DD MM YYYY — — —	DESIRED DELIVERY DATE	DD MM YYYY 08 04 2001 ~ 10 04 2001
ROUND DELIVERY DESIGNATION	● NO. <input type="checkbox"/> YES <input checked="" type="checkbox"/>	DESIRED DELIVERY TIME ZONE	NOT SPECIFIED <input type="checkbox"/> MORNING <input type="checkbox"/> AFTERNOON <input checked="" type="checkbox"/> NIGHT
FAMILY MEMBER RECEIVING		● POSSIBLE FOR FAMILY TO RECEIVE <input type="checkbox"/> NOT POSSIBLE	
PACKAGE INFORMATION			
AMOUNT <u>3</u>	ITEM NAME <u>FOOD</u>	173	
DELIVERY INSTRUCTION			
<input type="checkbox"/> FRAGILE <input checked="" type="checkbox"/> PERISHABLES <input type="checkbox"/> GOLF/SKI <input type="checkbox"/> FREEZE <input checked="" type="checkbox"/> COLD			
		175	
		REQUEST	

FIG. 17

182a	182b	182c	182d	182e
/	/	/	/	182f

REQUEST NO.	DISTRIBUTION REQUEST INFORMATION			RECEIVER	REQUESTING PERSON	REQUESTED DATE	NAME	ADDRESS	TEL	NAME	ADDRESS	TEL	DATE	TIME	ZONE	PACKAGE INFORMATION	AMOUNT	REMARKS	KEEPING PLACE	•	
	RECEIVER	NAME	ADDRESS																		
0109250012	SHIRO	AOMORI-SHI	017-	ICHIRO	KATSUSHIKA-KU	03-	2001/10/01	AM	3	COOL.											
0109250013	TANAKA	AOMORI-KEN		ICHIRO	KATSUSHIKA-KU	03-	2001/10/04	AM	3	COOL.											
0109250015	SHIRO	AOMORI-SHI	017-	YAMAMOTO	TOKYO																
0109250016	TANAKA	AOMORI-KEN		YAMAMOTO	TOKYO																
	SHIRO	AOMORI-SHI	017-	YAMAGAWA-KEN	HANADA	045-	2001/10/08	AM	3	COOL.											
	TANAKA	AOMORI-KEN		YAMAMOTO	TOKYO																
	SHIRO	AOMORI-SHI	017-	KATSUSHIKA-KU	YAMAMOTO	03-	2001/10/04	AM	3	COOL.											
	TANAKA	AOMORI-KEN		TOKYO																	KATSUSHIKA CENTER

FIG. 18

MEMBER NO.	DATE	CORRESPONDING MEMBER NO.	POINT TYPE	POINT VALUE
222	20010521	bbb	5	20
223	20010925	0109250012	1	10
224	20011106	0111060005	1	10
225	20011115	eee	5	20
226	20011215	1121500023	2	10

FIG. 20

卷之三

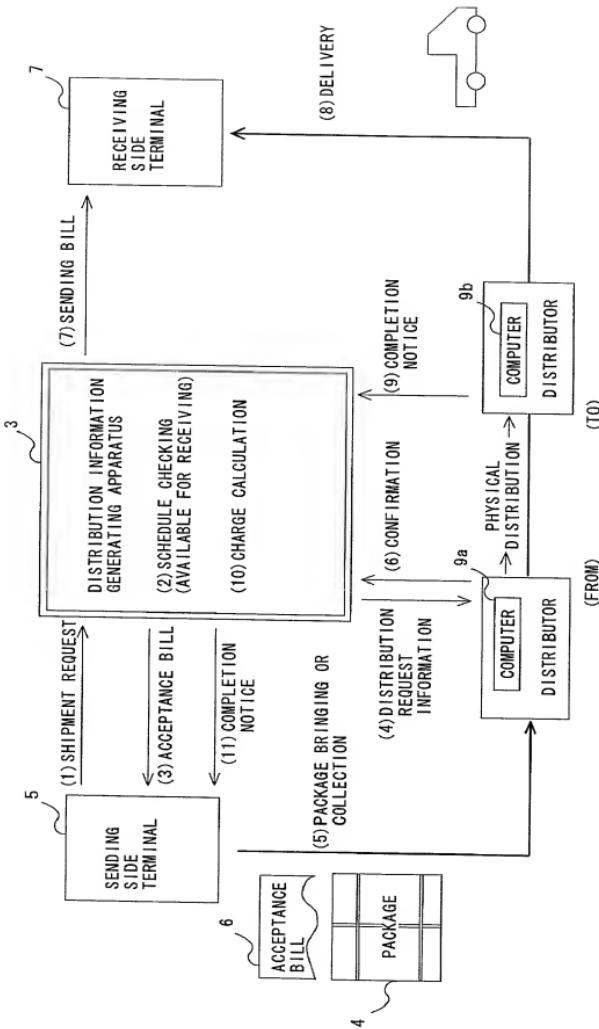
(a) 191 192a 192 192b 192c 192d 192e

RECEIVING NO.	REQUEST INFORMATION				RECEIVER				DESIRED DELIVERY DATE AND TIME				PACKAGE INFORMATION	
	REQUESTED DATE	REQUESTED PERSON	MEMBER NO.	ADDRESS	NAME	MEMBER NO.	ADDRESS	TEL	FROM	TO	TIME	AMOUNT	REMARKS	• •
0109250012	2001/09/25	aaa	TANAKA, AOMORI	017- bbb	YAMAMOTO	TOKYO	03- bbb	2001/10/01	2001/10/01	AM	3	COOL		
0109250013	2001/09/25	aaa	TANAKA, AOMORI	017- bbb	YAMAMOTO	TOKYO	03- bbb	2001/03/03	2001/10/05	AM	3	COOL		
0109250015	2001/09/25	aaa	TANAKA, AOMORI	017- bbb	YAMAMOTO	TOKYO	03- bbb	2001/08/08	2001/10/08	AM	3	COOL		

RECEIVING FORM INFORMATION										DELIVERY STATUS		RECEIVING RECEIVING			
NORMAL DELIVERY FLAG	AVAILABLE FLAG	NOT FORWARD FLAG	KEEPING FLAG	NOT DELIVERY FLAG	FIXED FLAG	SCHEDULE DATE	FORWARDING PLACE	NAME	ADDRESS	TEL. PLACE	KEEPING CHARGE	ESTIMATED CHARGE	CHARGE STATUS	DATE	TIME ZONE
1	1					20011001	AM				1000	1150	1	20011001	AM
2	1					20011004	AM				1200	1300	1	20011004	AM
3	2					20011008	AM	YOSHIO HANADA KANAGAWA-KEN 045-			2000	1600	2	20011010	NT

FIG. 19

FIG. 21



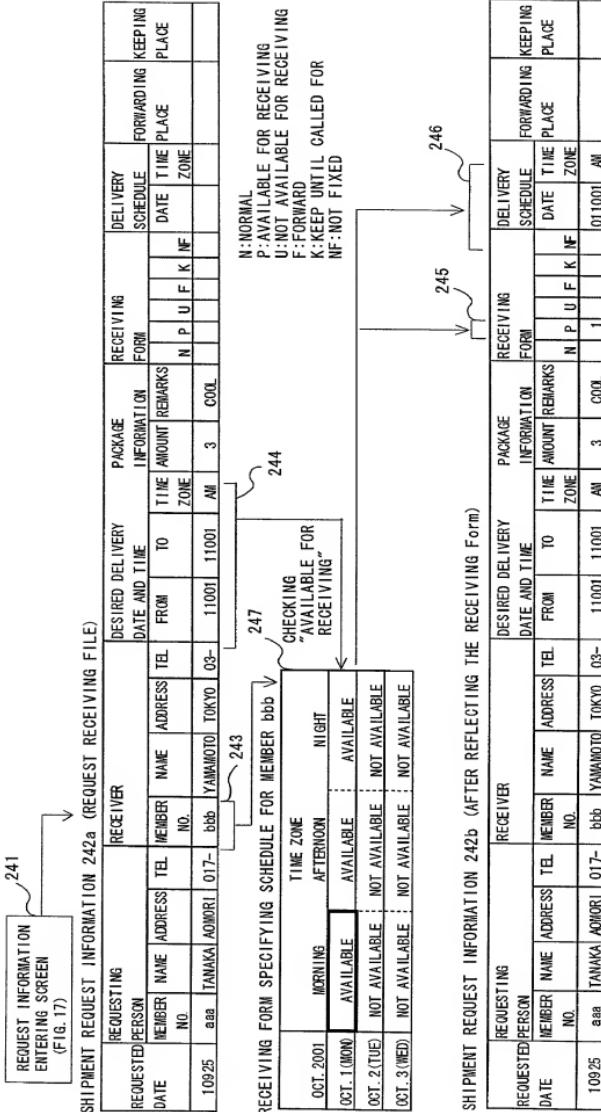
DELIERY ACCEPTANCE BILL
 DEAR MR SHIRO TANAKA
 WE HAVE RECEIVED FOLLOWING SHIPMENT REQUEST.
 RECEIVING NUMBER: 20010205012
 RECEIVER: ICHIRO YAMAMOTO
 ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO
 DESIRED DELIVERY DATE: AM, OCT. 1, 2001
 PACKAGE RECEIVING: COLLECTION
 COLLECTION SCHEDULE: 13:00, SEP. 26, 2001
 ESTIMATED DELIVERY CHARGE: 1000YEN
 PLEASE MAKE INQUIRIES TO FOLLOWING NUMBER IF YOU HAVE
 OO DISTRIBUTION CENTER: 054-333-6666

FIG. 22

CONFIRMATION INFORMATION ENTERING SCREEN	
231	
DELIVERY STARTING INFORMATION	
REQUEST NO.	200109250012
FIXED DELIVERY CHARGE	1200
232	
DELIVERY START	
233	
DELIVERY COMPLETION INFORMATION	
REQUEST NO.	200109250012
RECEIVING STATUS	1
DELIVERY DATE	20011002
DELIVERY TIME ZONE	1
1:AS SCHEDULED 2:DELAYED BECAUSE OF UNAVAILABILITY 9:RETURNED	
1:AM 2:PM 3:NT	
234	
DELIVERY COMPLETE	

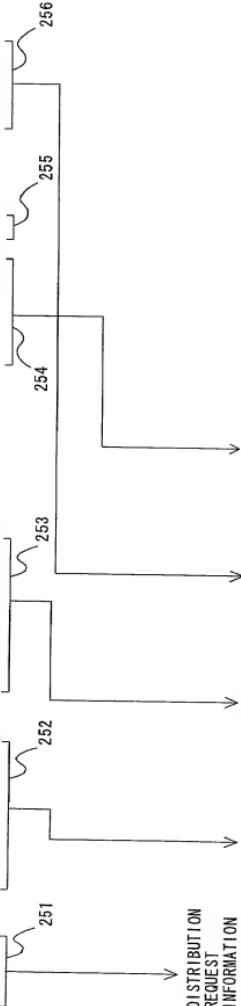
FIG. 23

FIG. 24



SHIPMENT REQUEST INFORMATION 242b (REQUEST RECEIVING FILE)

REQUESTING PERSON		RECEIVER		DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM		DELIVERY SCHEDULE		FORWARDING PLACE		KEEPING PLACE								
DATE	MEMBER NO.	NAME	ADDRESS	TEL.	MEMBER NO.	NAME	ADDRESS	TEL.	FROM	TO	TIME	AMOUNT	REMARKS	N	P	U	F	K	N	DATE	TIME	ZONE
010925	aaa	TANAKA	AMORI	017- bbb	YAMAMOTO	TOKYO	03-	011001	011001	AM	3	COOL	1						011001	AM		

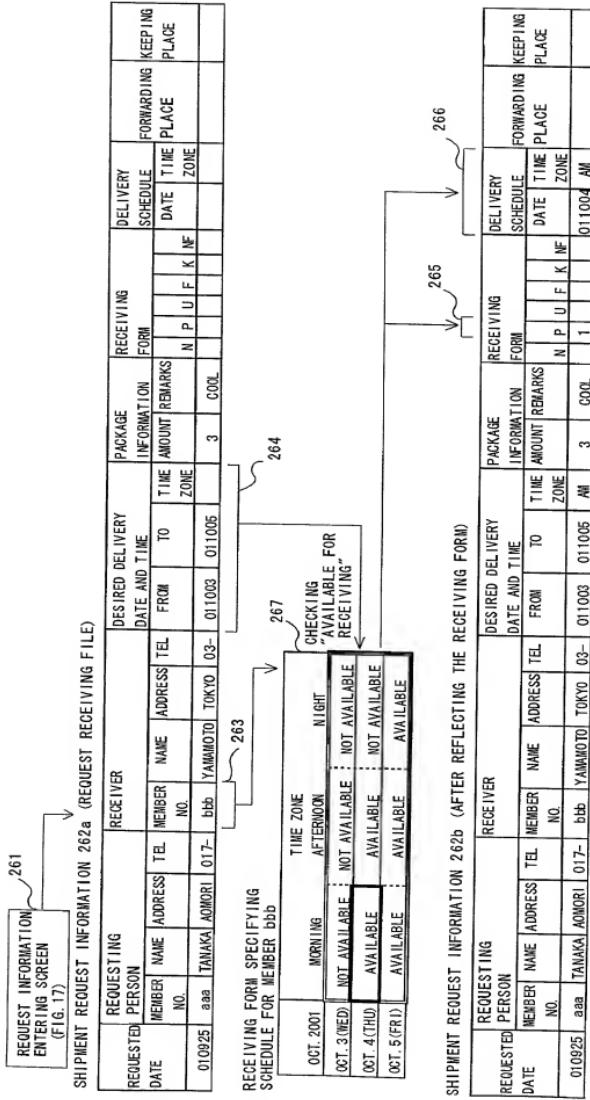


DISTRIBUTION REQUEST INFORMATION

REQUESTING PERSON		RECEIVER		DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		KEEPING PLACE				
DATE	NAME	ADDRESS	TEL.	NAME	ADDRESS	TEL.	DATE	TIME	AMOUNT	REMARKS	•	•
010925	TANAKA	AMORI	017-	YAMAMOTO	TOKYO	03-	011001	AM	3	COOL		

FIG. 25

FIG. 26



SHIPMENT REQUEST INFORMATION 262b

REQUESTED PERSON		RECEIVER		DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM		DELIVERY SCHEDULE		FORWARDING PLACE										
REQUESTED DATE	MEMBER NO.	NAME	ADDRESS	TEL. NO.	MEMBER NO.	NAME	ADDRESS	TEL.	FROM	TO	TIME	AMOUNT	REMARKS	N	P	U	F	K	WF	DATE	TIME	PLACE
01/09/25	a aa	TANAKA	AKORI	017- bbb		YAMANOTO	TOKYO	03-	01/10/03	01/10/05		3	COOL	1						01/10/04	AM	

SHIPMENT REQUEST
INFORMATION

REQUESTING PERSON NAME	REQUESTED DATE NAME	RECEIVER		DELIVERY DATE AND TIME		PACKAGE INFORMATION		KEEPING PLACE	
		ADDRESS	TEL	NAME	ADDRESS	TEL	DATE	TIME	
010825 TAKAYA, AOMORI	017-	YAMAMOTO	TOKYO	03-	011004	AM	3	COOL	•

FIG. 27

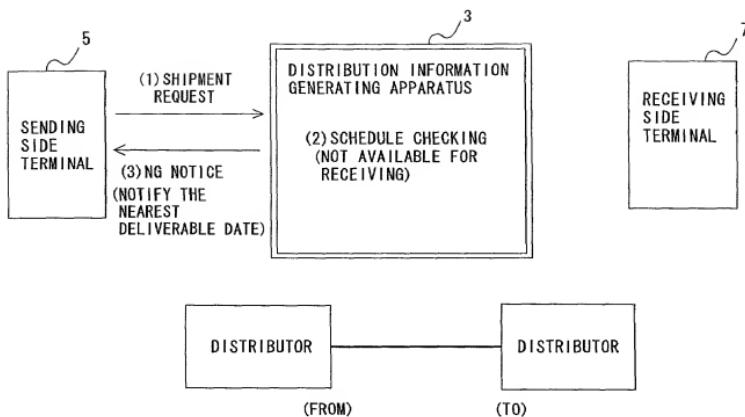


FIG. 28

DELIVERY ACCEPTANCE BILL

DEAR MR. SHIRO TANAKA

THANK YOU FOR YOUR SHIPMENT REQUEST.
BUT IT IS NOT POSSIBLE TO DELIVER YOUR PACKAGE
ON YOUR DESIRED DATE BECAUSE OF THE RECEIVER'S
INCONVENIENCE.

RECEIVER: ICHIRO YAMAMOTO
ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO
DESIRED DELIVERY DATE: OCT. 2, 2001

INCIDENTALLY, THE RECEIVER CAN RECEIVE YOUR PACKAGE
ON OCT. 4 IN ACCORDANCE WITH THE RECEIVER'S SCHEDULE.
IF YOU CAN AGREE ON THE DELIVERY ON OCT. 4, YOU CAN
REQUEST AGAIN EASILY BY FOLLOWING URL
<http://entry.nego.com/sairai-bbb.cgi>

PLEASE MAKE INQUIRIES TO FOLLOWING NUMBER IF YOU HAVE
OO DISTRIBUTION CENTER: 054-333-6666

FIG. 29

REQUEST INFORMATION
(F16.17)

SHIPMENT REQUEST INFORMATION 302a (REQUEST RECEIVING FILE)

REQUESTING PERSON		RECEIVER		DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM		DELIVERY SCHEDULE		FORWARDING PLACE										
REQUESTED DATE	MEMBER NO.	NAME	ADDRESS	MEMBER NO.	NAME	ADDRESS	TEL.	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	W	DATE	TIME	PLACE	ZONE
010925	aaa	TANAKA, AOMORI	017- bbb		YAMAMOTO, TOKYO	03-	011002			3	COOL											

RECEIVING FORM SPECIFYING SCHEDULE FOR MEMBER bbb									
TIME ZONE									
OCT. 2(001)	MORNING	AFTERNOON	NIGHT						
OCT. 1(MON)	AVAILABLE	AVAILABLE	AVAILABLE						
OCT. 2(TUE)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE						
OCT. 3(WED)	NOT AVAILABLE	NOT AVAILABLE	NOT AVAILABLE						
OCT. 4(THU)	AVAILABLE	AVAILABLE	AVAILABLE						

CHECKING
"NOT AVAILABLE"
FOR RECEIVING

CHECKING NEAREST "AVAILABLE", "FORWARD" OR "KEEPING"

304

303

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SHIPMENT REQUEST INFORMATION 302b

REQUESTING PERSON		RECEIVER		DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM		DELIVERY SCHEDULE		FORWARDING PLACE										
REQUESTED PERSON DATE	MEMBER NO.	NAME	ADDRESS	MEMBER NO.	NAME	ADDRESS	TEL.	FROM	TO	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	W	DATE	TIME	PLACE	ZONE
010925	aaa	TANAKA, AOMORI	017- bbb		YAMAMOTO, TOKYO	03-	011002			3	COOL								011004	AM		

305

306

FIG. 30

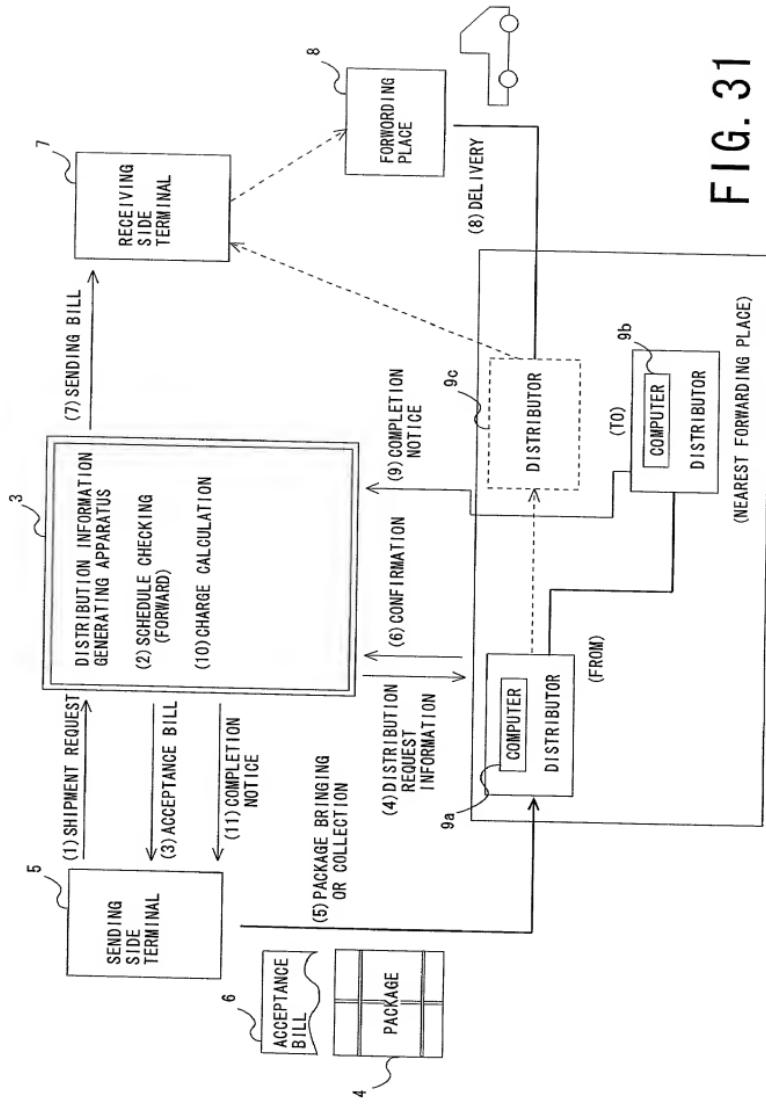
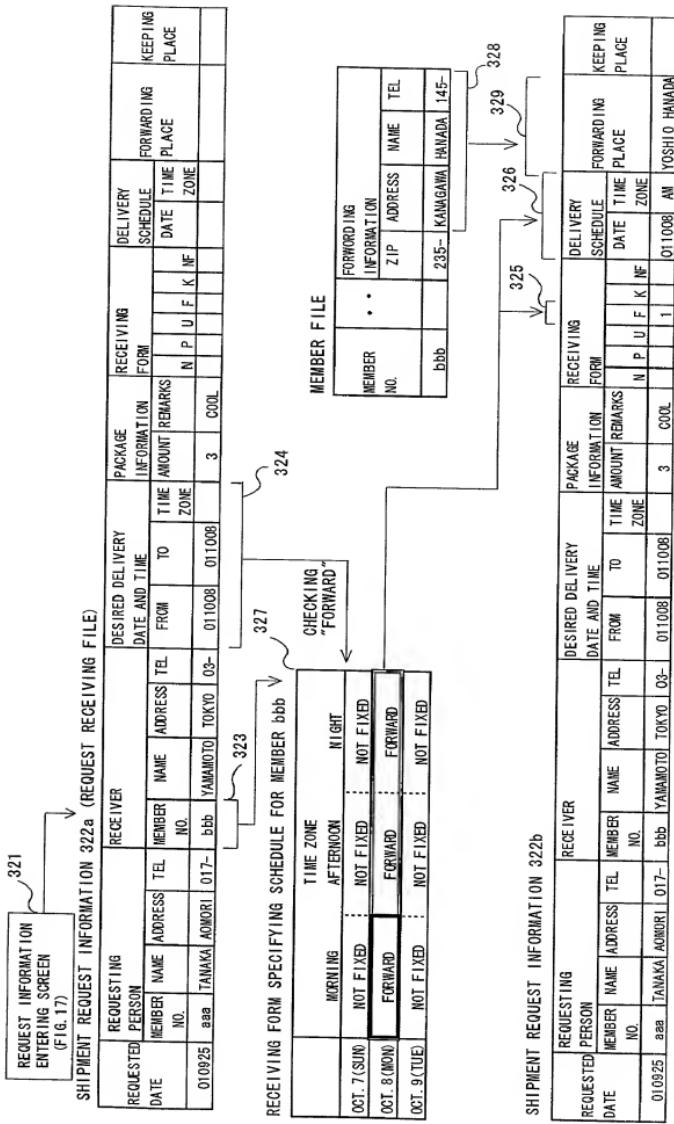


FIG. 31

FIG. 32



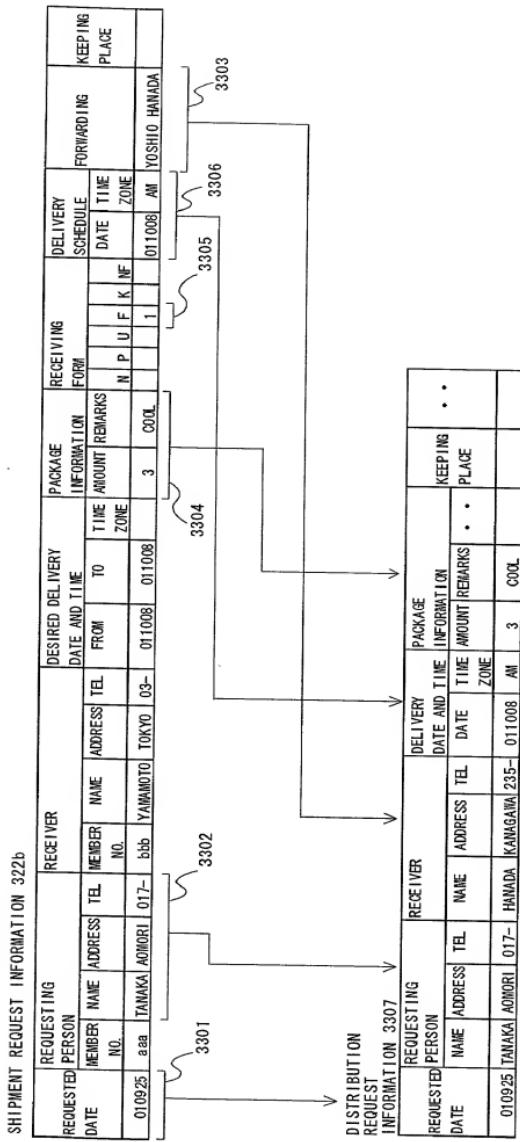
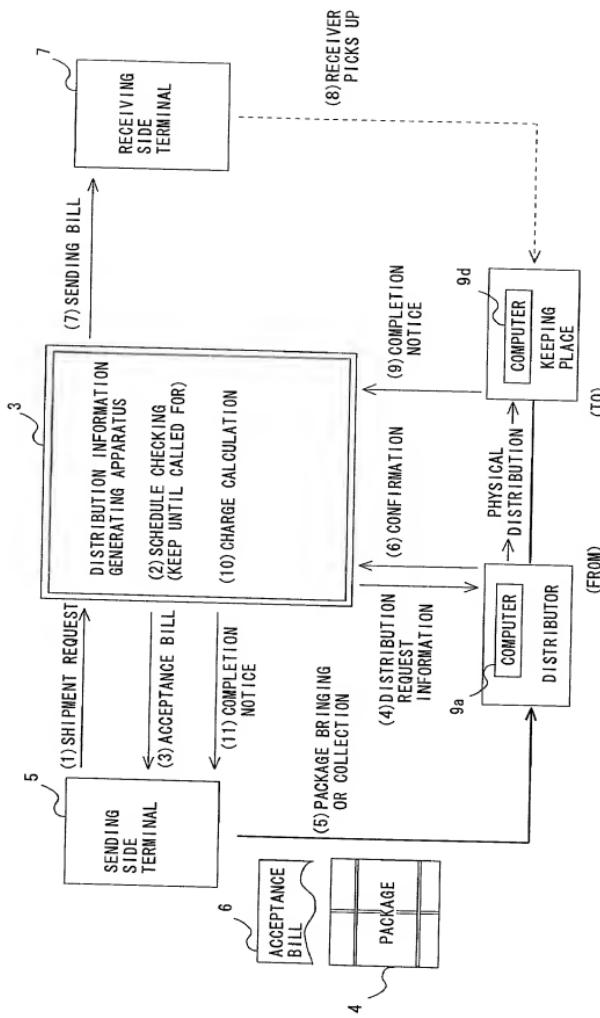


FIG. 33

FIG. 34



REQUEST INFORMATION
ENTERING SCREEN
(F6.17)

SHIPMENT REQUEST INFORMATION 352a (REQUEST RECEIVING FILE)

REQUESTING PERSON	RECEIVER	DESIRED DELIVERY DATE AND TIME	PACKAGE INFORMATION	RECEIVING FORM	DELIVERY SCHEDULE	FORWARDING PLACE	KEEPING PLACE										
REQUESTED DATE	MEMBER NO.	NAME	ADDRESS	MEMBER NO.	NAME	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	N	DATE	TIME	ZONE
01/09/25	aaa	TANAKA, AOMORI	017- bbb	bbb	YAMAMOTO, TOKYO	03- 011006	011006	3	COOL								

RECEIVING FORM SPECIFYING SCHEDULE FOR MEMBER bbb

TIME ZONE		CHECKING "KEEP UNTIL CALLED FOR"	
MORNING	KEEPING	NIGHT	KEEPING
AFTERNOON	KEEPING		
NOT FIXED	NOT FIXED	NOT FIXED	
FORWARD	FORWARD	FORWARD	

353

354

355

356

357

MEMBER FILE

MEMBER NO.	KEEPING PLACE	•	KEEPING PLACE	•
bbb	KATSUSHIKA CENTER			

358

REQUESTING PERSON	RECEIVER	DESIRED DELIVERY DATE AND TIME	PACKAGE INFORMATION	RECEIVING FORM	DELIVERY SCHEDULE	FORWARDING PLACE	KEEPING PLACE										
REQUESTED DATE	MEMBER NO.	NAME	ADDRESS	MEMBER NO.	NAME	TIME ZONE	AMOUNT	REMARKS	N	P	U	F	K	N	DATE	TIME	ZONE
01/09/25	aaa	TANAKA, AOMORI	017- bbb	bbb	YAMAMOTO, TOKYO	03- 011006	011006	3	COOL						011006	AM	KATSUSHIKA CENTER

359

FIG. 35

SHIPMENT REQUEST INFORMATION 352b

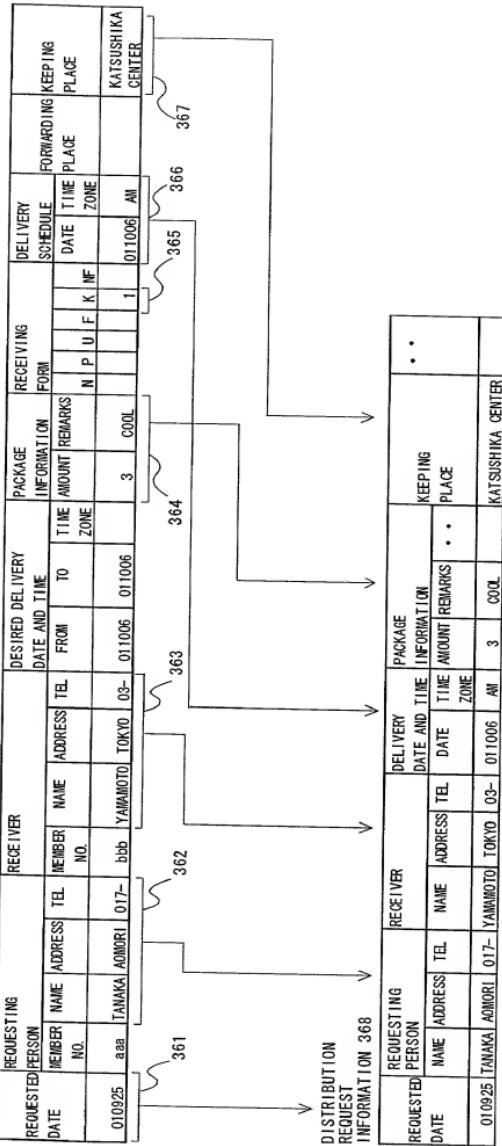


FIG. 36

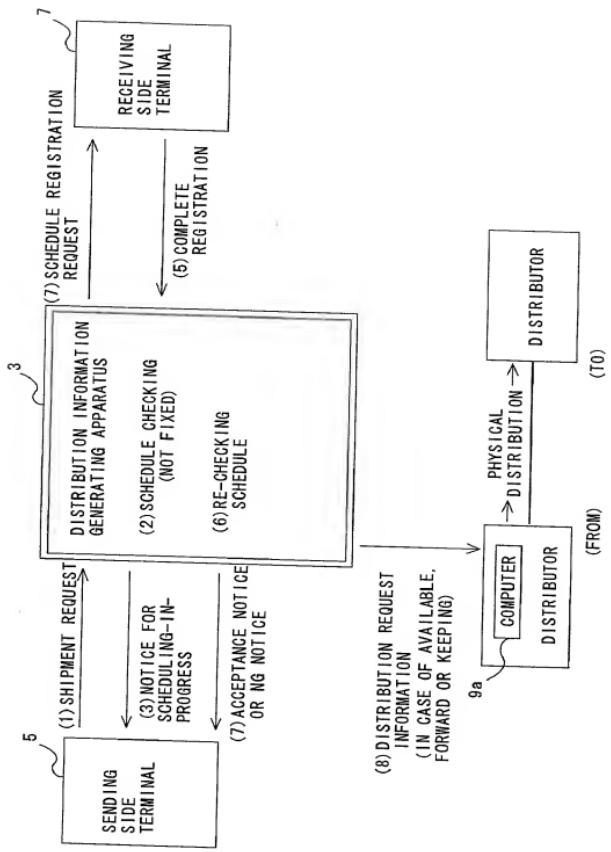


FIG. 37

DELIVERY ACCEPTANCE BILL

DEAR MR. SHIRO TANAKA

THANK YOU FOR YOUR SHIPMENT REQUEST.
BUT THE RECEIVING SCHEDULE OF THE RECEIVER HAS NOT
BEEN FIXED, YET.
SINCE WE HAVE REQUESTED THE RECEIVER TO INPUT THE
RECEIVING SCHEDULE, PLEASE WAIT FOR A MOMENT.

RECEIVER: ICHIRO YAMAMOTO
ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO
DESIRED DELIVERY DATE: OCT. 11, 2001

IF YOU WOULD LIKE TO REQUEST AS THE RECEIVING
SCHEDULE IS NOT FIXED, PLEASE REQUEST FROM THE
FOLLOWING URL.
<http://entry.nego.com/mikakutei-bbb.cgi>

PLEASE MAKE INQUIRIES TO FOLLOWING NUMBER IF YOU HAVE
OO DISTRIBUTION CENTER: 054-333-6666

FIG. 38

REQUEST FOR REGISTERING YOUR SCHEDULE

DEAR MR. ICHIRO YAMAMOTO

WE HAVE RECEIVED THE FOLLOWING DELIVERY REQUEST
FROM MR. SHIRO TANAKA.
BUT YOUR SCHEDULE ON THE DESIRED DELIVERY DATE
IS NOT FIXED, YET.
THEREFORE, PLEASE REGISTER YOUR SCHEDULE.

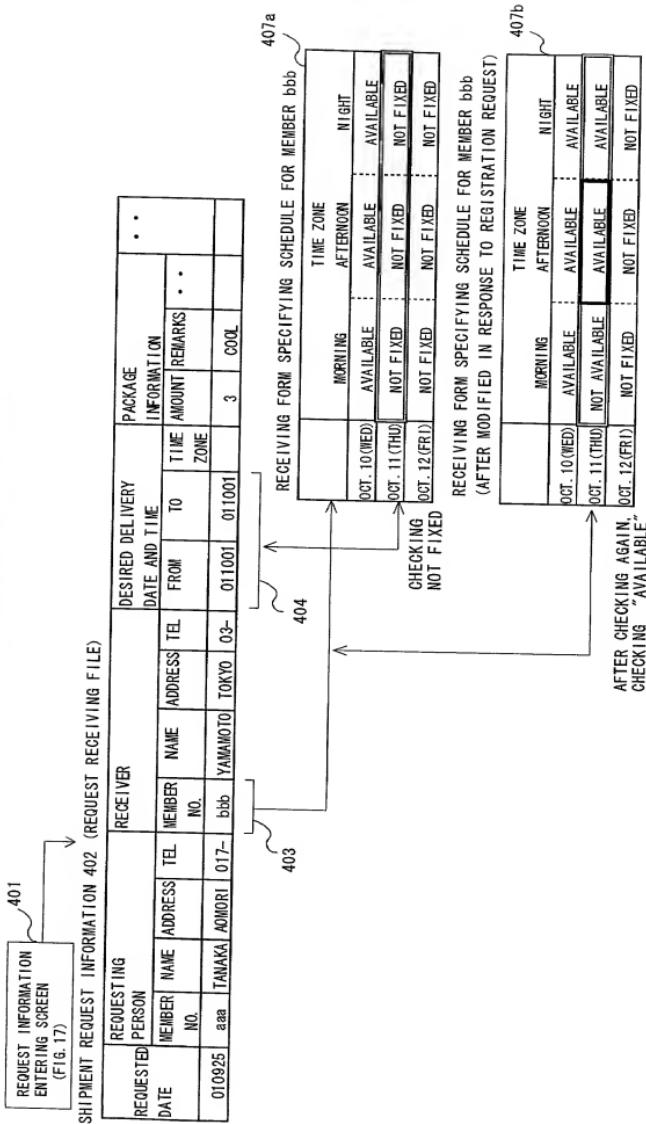
REQUESTING PERSON: SHIRO TANAKA
ADDRESS: 1-2-3, BANZAI, KATSUSHIKA-KU, TOKYO
DESIRED DELIVERY DATE: OCT. 11, 2001

SCHEDULE REGISTRATION
<http://member.nego.com/sche.iur-bbb.cgi>

PLEASE MAKE INQUIRIES TO FOLLOWING NUMBER IF YOU HAVE
OO DISTRIBUTION CENTER: 054-333-6666

FIG. 39

FIG. 40



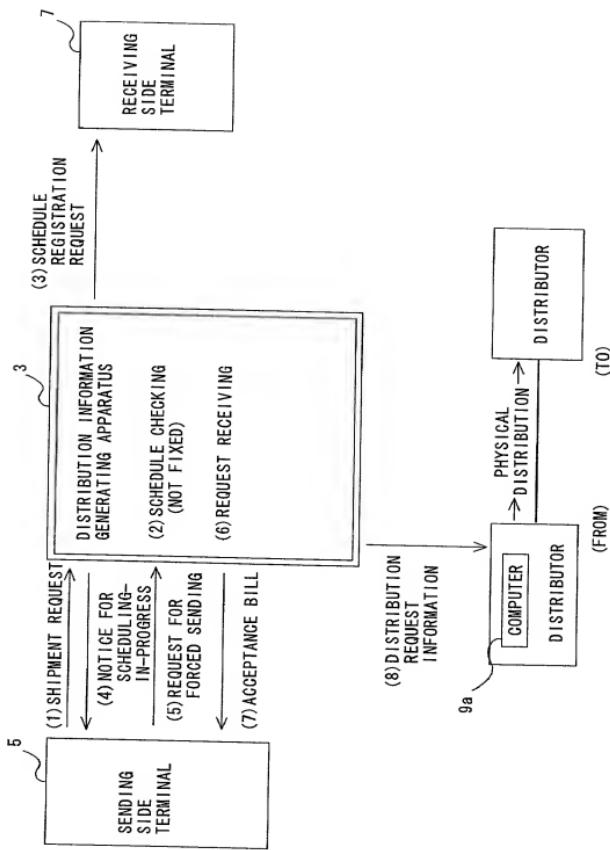


FIG. 41

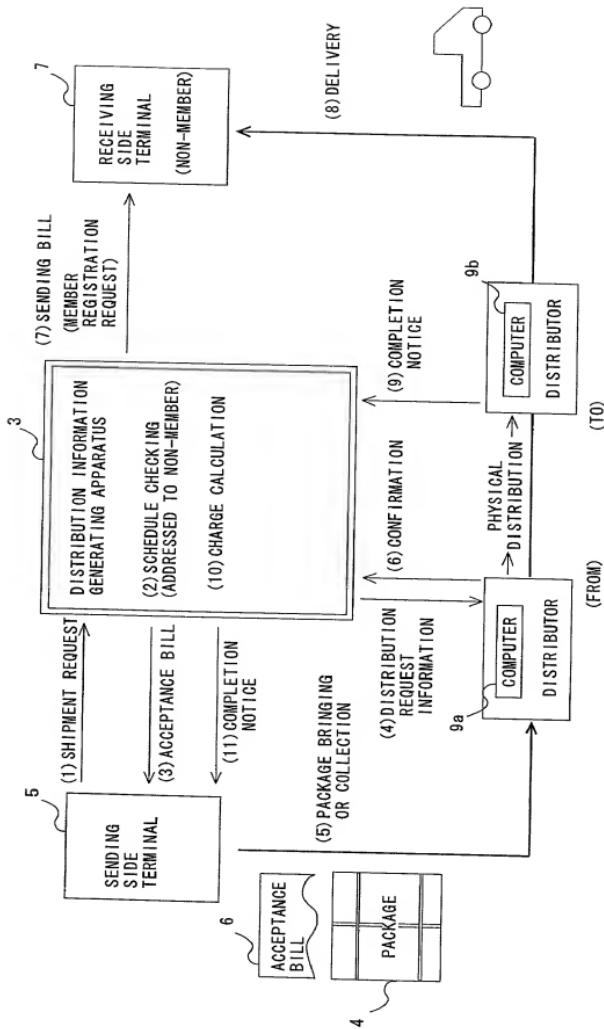


FIG. 42

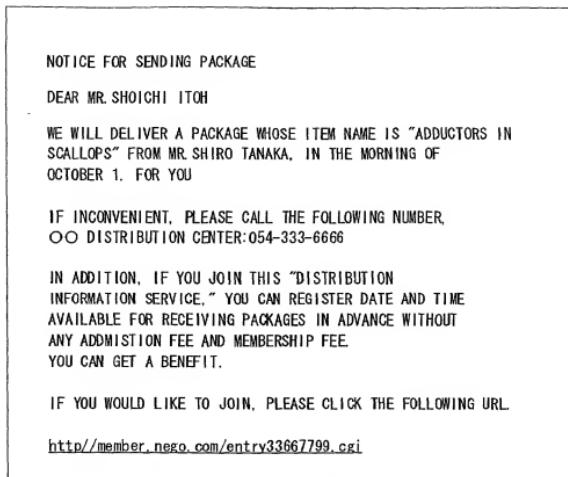


FIG. 43

ADMISSION SCREEN

MEMBER BASIC INFORMATION		451
MEMBER NO.	ddd	
NAME	SHOICHI ITO	
ADDRESS	2-3 HIGASHIKAZE NAHA-SHI OKINAWA	
TEL NO.	09-9999-9999	
E-MAIL ADDRESS 1	itosyo@habu.co.jp	

PAYMENT INFORMATION		452
OCREDIT		
CREDIT NUMBER		
● CONVENIENCE STORE PAYMENT		

YOU CAN INPUT MORE DETAILED INFORMATION FROM "MEMBER INFORMATION ENTERING SCREEN" WHENEVER YOU WANT.

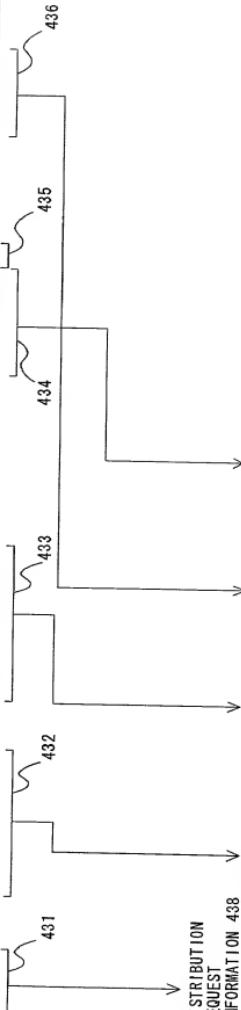
453

ADMISSION

FIG. 46

SHIPMENT REQUEST INFORMATION 430 (REQUEST RECEIVING FILE)

REQUESTED PERSON	RECEIVER		DESIRED DELIVERY DATE AND TIME		PACKAGE INFORMATION		RECEIVING FORM		DELIVERY SCHEDULE		FORWARDING PLACE							
	MEMBER NO.	NAME	MEMBER NO.	NAME	FROM	TO	TIME	AMOUNT	REMARKS	N	P	U	F	K	IF	DATE	TIME	PLACE
010925 888 TANAKA, AOMUR	017-	09-10	OKINAWA, 09-	01001	01001	AM	1	GOAL	1							011001	All	



DISTRIBUTION REQUEST INFORMATION 400

REQUESTED DATE	REQUESTING PERSON	RECEIVER	DELIVERY DATE AND TIME	PACKAGE INFORMATION	KEEPING PLACE	•	•
NAME	ADDRESS	NAME	ADDRESS	TIME	AMOUNT	REMARKS	•
NAME	TEL	NAME	TEL	DATE	ZONE	•	•
01/09/25 TANAKA, AISHORI	017-	ITO	OKINAWA	09-01-1001	AM	1	COOL

FIG. 44

SHIPMENT REQUEST INFORMATION 440 (REQUEST RECEIVING FILE)

REQUESTING PERSON			RECEIVER			DESIRED DELIVERY DATE AND TIME			PACKAGE INFORMATION			RECEIVING FORM			DELIVERY SCHEDULE								
REQUESTED DATE	MEMBER NO.	NAME	ADDRESS	TEL NO.	MEMBER NAME	ADDRESS	TEL NO.	FROM	TO	TIME	AMOUNT	REMARKS	ZONE	N	P	U	F	K	MF	DATE	TIME	PLACE	KEEPING PLACE
010925	008	TANAKA, AORORI	017-	110	OKINAWA	09-	011001	AM					1	COOL	1				(011001)	AM			

441

MEMBER FILE

MEMBER BASIC INFORMATION		ADDRESS		TEL NO.	E-MAIL ADDRESS	PROVISIONAL REGISTRATION
ddd	SYOICHI ITO SYOICHI ITO	NAHASHI	OKINAWA	09-9999-9999	itosyo@nabu.co.jp	1

422

GENERATED NUMBER

443

FIG. 45

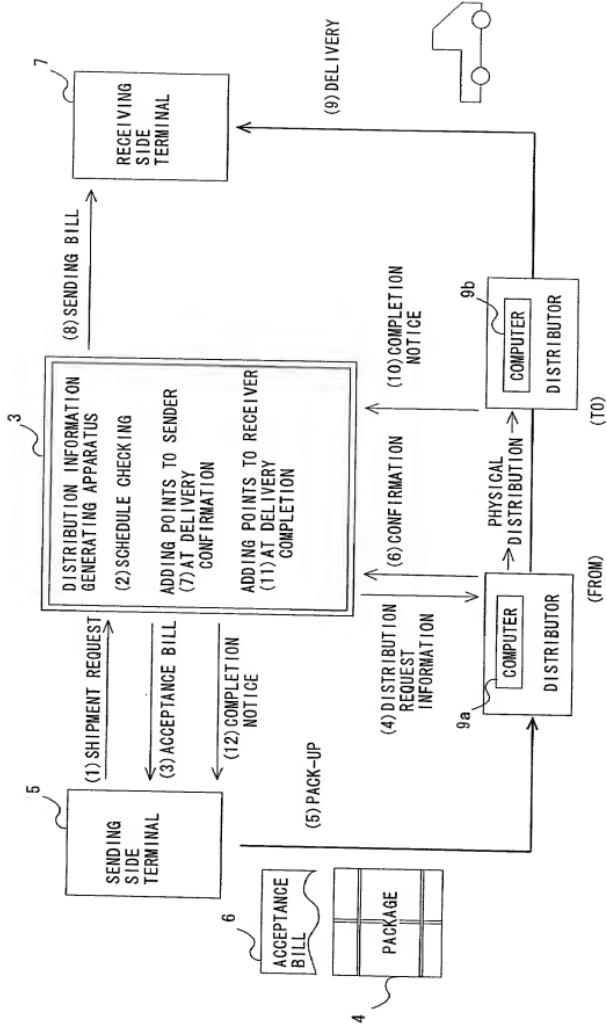


FIG. 47

FIG. 48

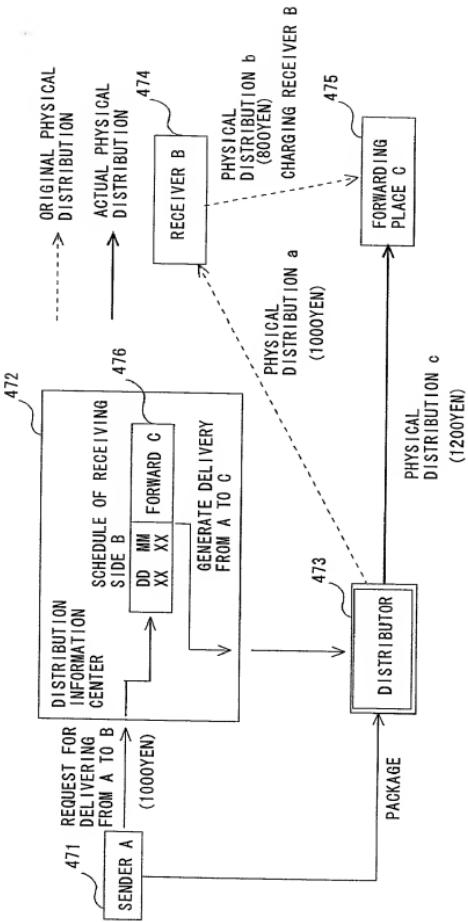
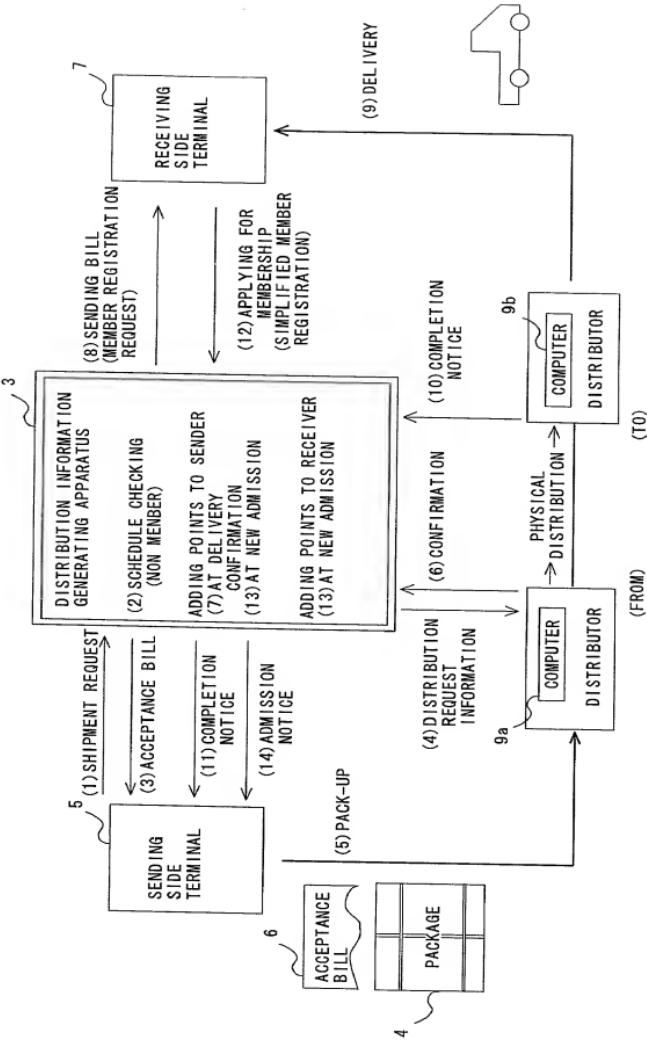
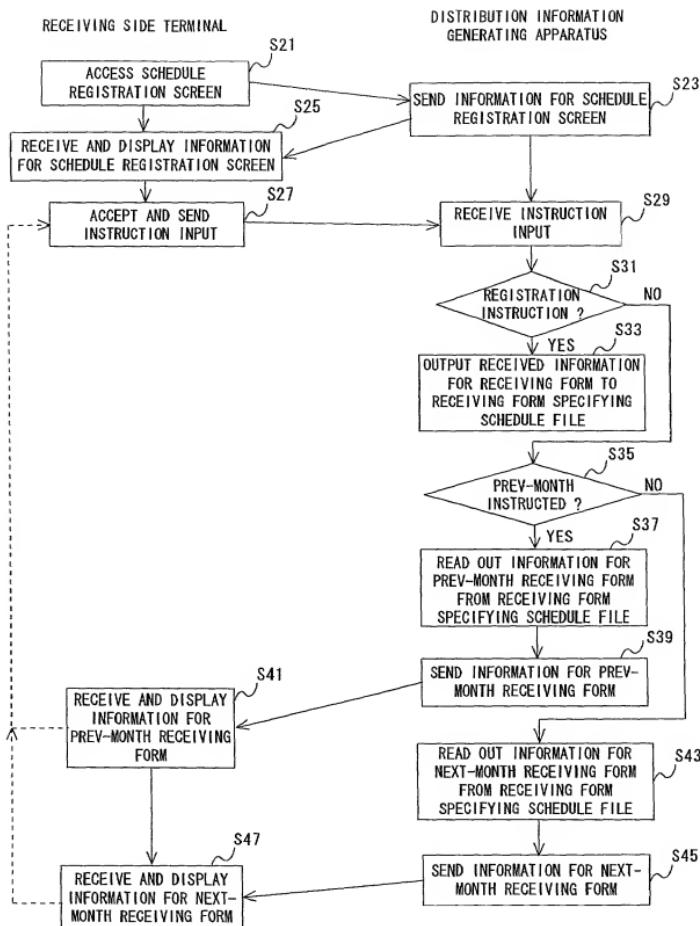


FIG. 49





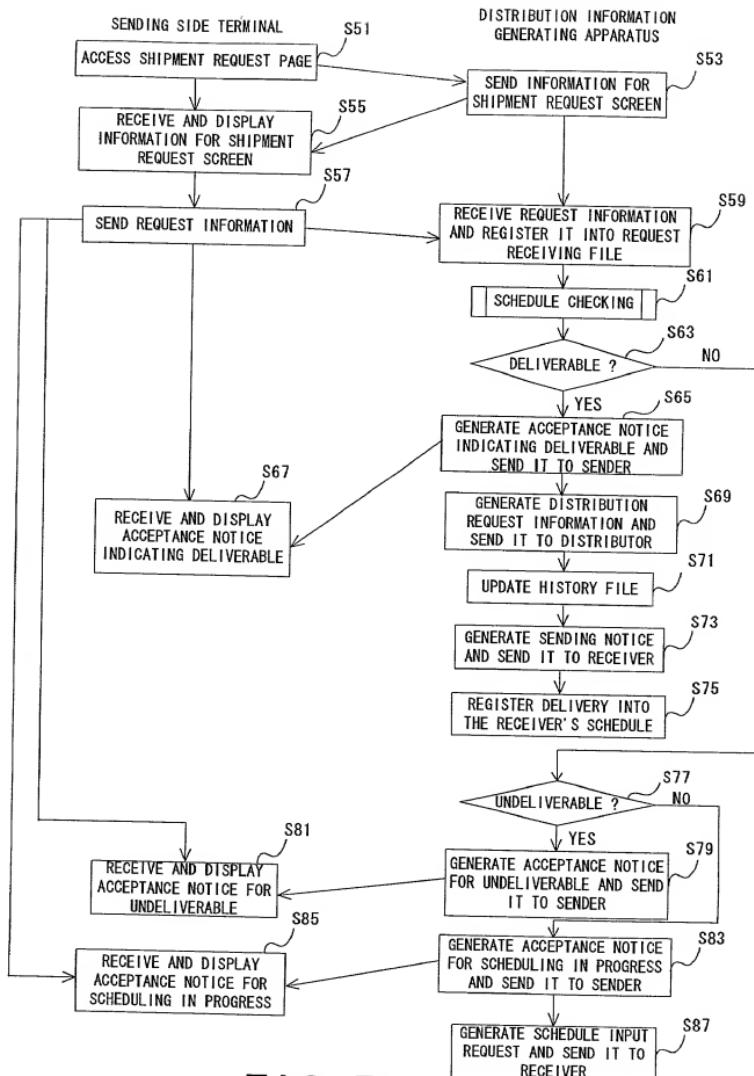


FIG. 51

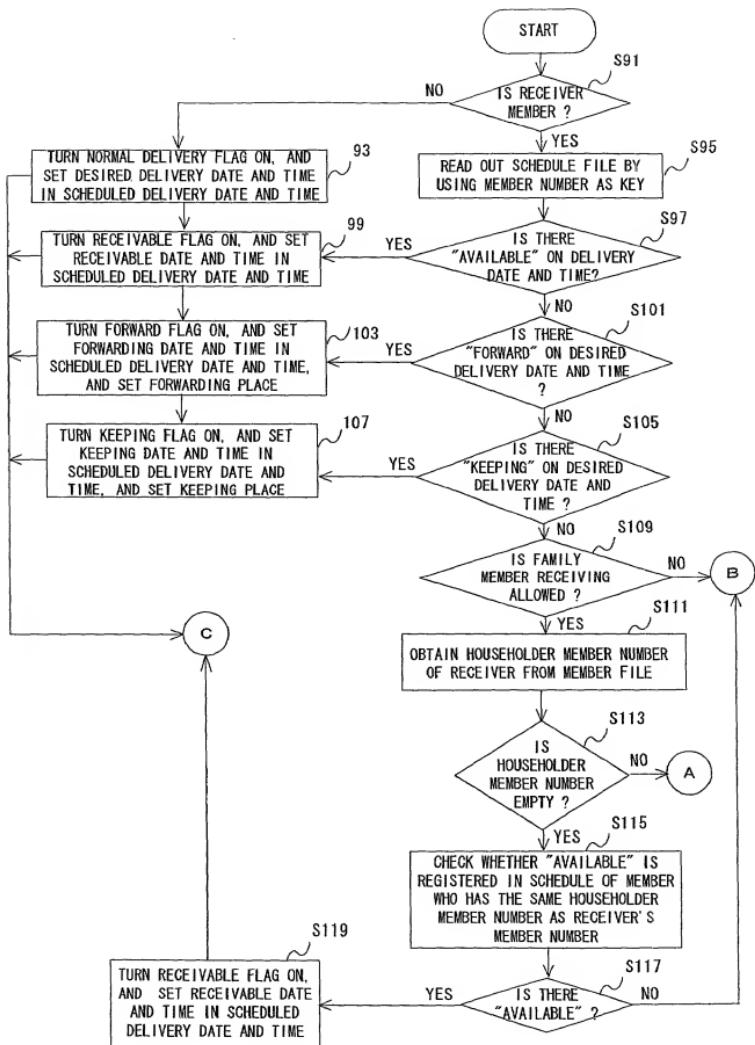


FIG. 52

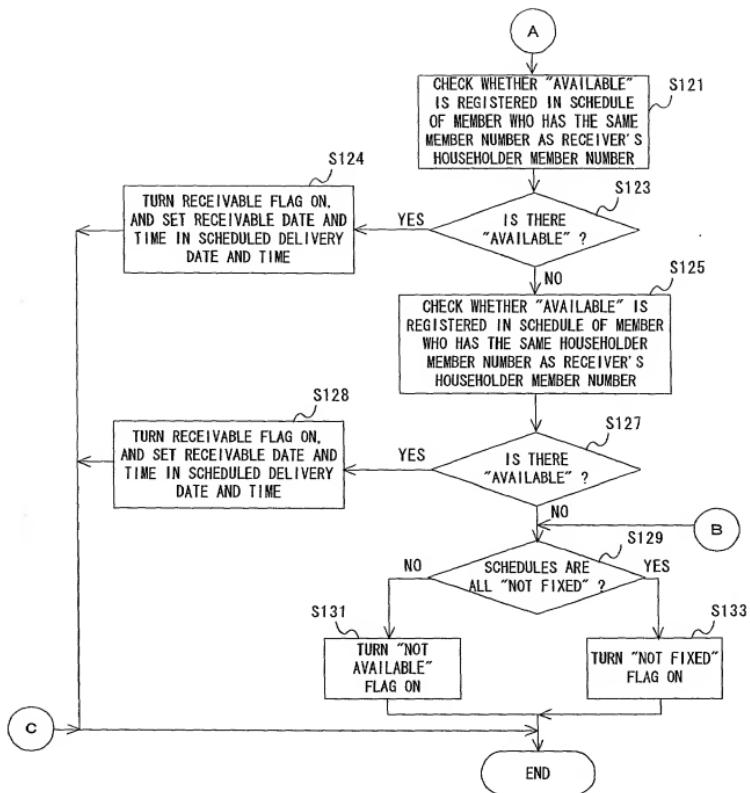


FIG. 53

FIG. 54a

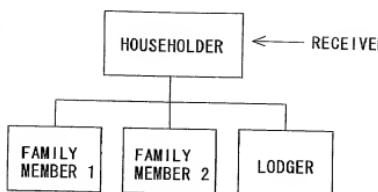
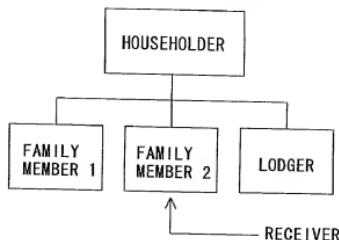


FIG. 54b



RECEIVING SIDE TERMINAL
DISTRIBUTION INFORMATION
GENERATING APPARATUS

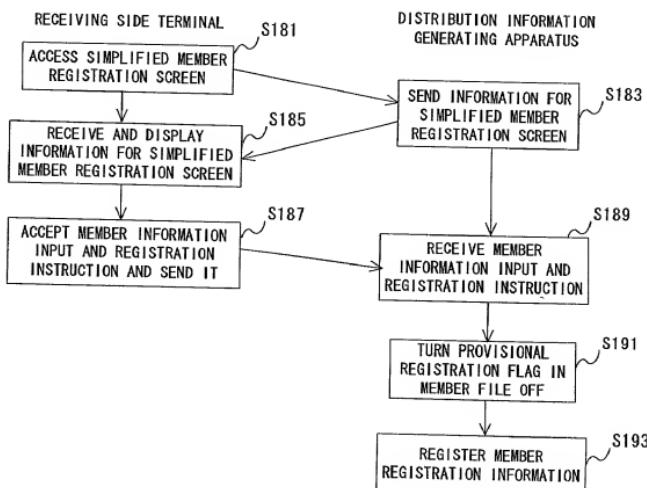


FIG. 57

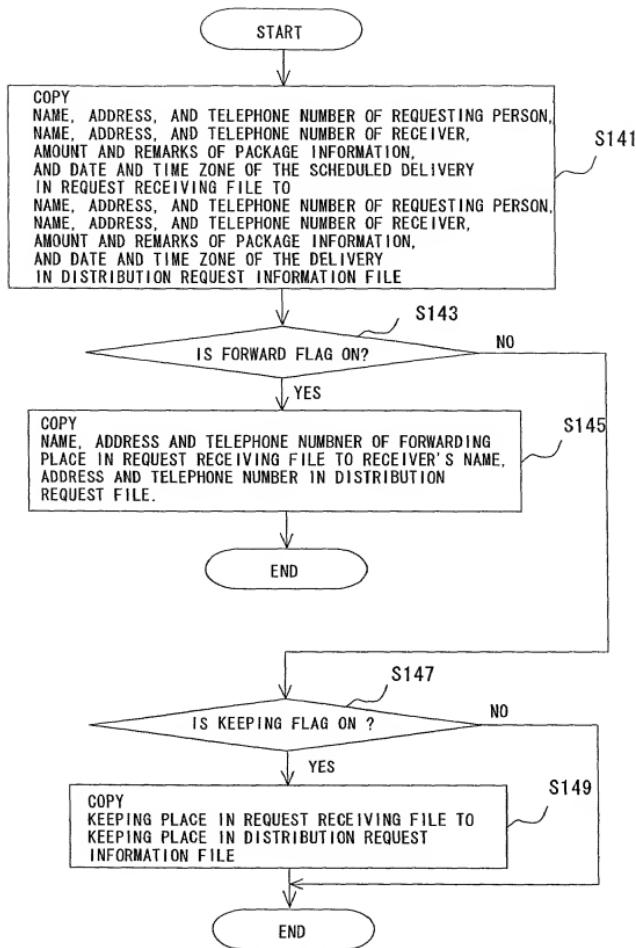


FIG. 55

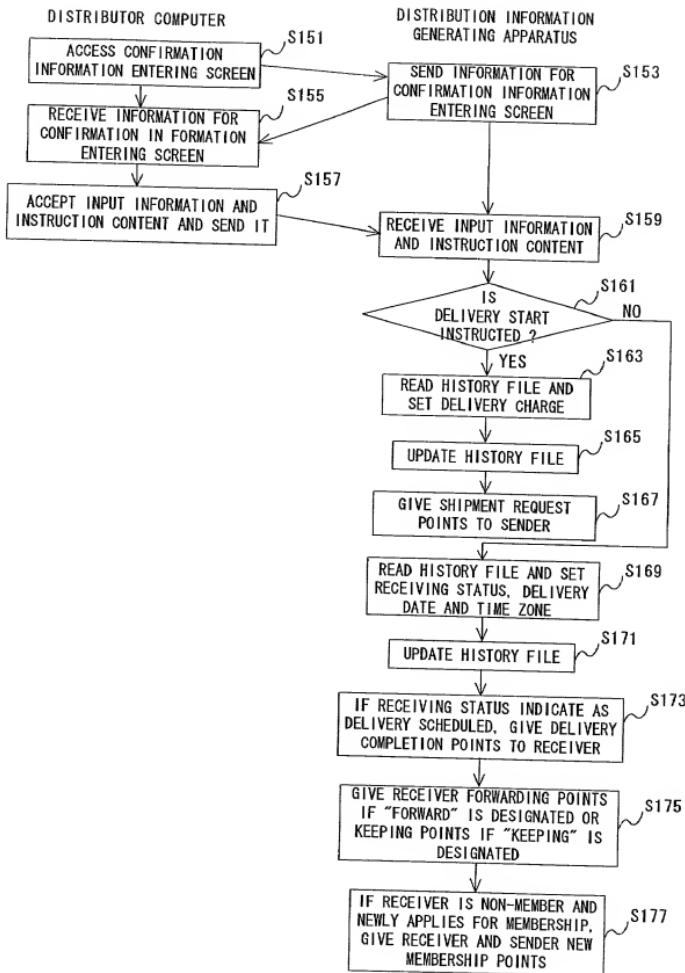


FIG. 56